

# **\*UPDATE\* State Bureau of Identification Implements Additional Temporary Changes to Operating Procedures**

**Dover** – The Delaware State Police State Bureau of Identification (SBI) remains open during the Coronavirus outbreak.

However to ensure timely service to individuals essential to Delaware's care provider industries, ***beginning on Tuesday, March 24<sup>th</sup>, 2020 at 8:00 a.m., services will be limited to Health Care, Long Term Care and Child Care Providers.*** All other requests for services will be deferred for consideration until May 15<sup>th</sup>.

**THIS CHANGE DOES NOT APPLY TO SEX OFFENDER REGISTRATION. YOU ARE ADVISED TO CONTINUE TO REPORT AS REQUIRED.**

SBI locations in all three counties will remain open to provide services to these specific sectors by appointment only. Appointments may be scheduled by calling: 302-739-2528.

We thank the public for cooperating with these guidelines and ask that individuals visiting our customer service centers follow these recommendations:

- Take advantage of using hand sanitizer, available at our customer service windows, before conducting any transaction.
- Use a credit card for any transaction to limit the amount of hand-to-hand contact.
- Keep at least six feet of space between fellow customers and do not crowd.

We will continue to provide updates regarding operations as the situation evolves.

For updated information you can always visit our website at:  
<https://dsp.delaware.gov/obtaining-a-certified-criminal-history>

[State Bureau of Identification Dover Office Temporarily Changes Operating Procedures](#)

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*Presented by Public Information Officer, Master Corporal  
Melissa Jaffe*

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